

ITMC-02/12/CT

Office of the Commissioner
Commercial Taxes Department
Tax Towers, Killippalam, Karamana P.O
Thiruvananthapuram dt.14-10-2016

From

The Commissioner

To

All Deputy Commissioners

Sir,

Sub:- Non availability of KVATIS e-Services - manual operations at check posts – reg.

Ref:- Circular No.20/2016.

Attention is invited to the reference cited wherein procedures have been prescribed for manual operations at check posts, issuance of statutory forms and intelligence squad operations etc. consequent to the downtime of KVATIS e-services due to the planned upgradation of KVATIs servers on 9th, 10th, and 11th October 2016. The e-Services delivery has been resumed from 11th October 2016 onwards. There may be intermittent disruption in e-Services till the new environment stabilizes.

In order to avoid difficulties to the trading community due disrupted services, it has been decided to permit manual operations as prescribed in Circular 20/2016 during the time of such disruption in e-Services. Therefore, it is hereby instructed to follow manual procedures as prescribed in Circular 20/2016 in situations where e-Services are found disrupted till 9:30 AM 17th October 2016. Manual procedure shall not be adopted when there is uninterrupted e-Services.

The Deputy Commissioners (Intelligence) shall have special deployments at all major check posts and other parts for the next two weeks till the system is stabilized.

Sd/-
Commissioner