





AMNESTY SCHEME, 2024 – AMNESTY PORTAL USER GUIDE -

ORDER OF REFUSAL

According to Rule 6 of Amnesty Rules, 2024 - "Refusal of settlement of arrears - (1) If there is any defect or omission in the application, the designated authority shall intimate such defect or omission to the applicant in Form NSTY - VI. The applicant shall file an application afresh rectifying such defect or omission within seven days of receipt of the intimation in Form NSTY-VI:

Provided that the applicant shall not file a fresh application if the applicant has already filed a fresh application under sub-rule (1):

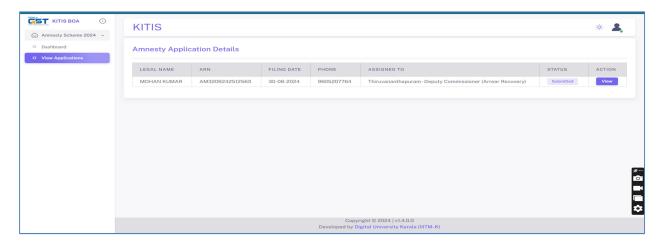
(2) If the applicant fails to file an application afresh as specified in sub rule (1), within seven days of receipt of the intimation in Form NSTY -VI, an order of refusal of settlement of arrears under section 15 shall be issued in Form NSTY-VII."

The Commissioner has notified the website kitis.keralataxes.gov.in as Amnesty Portal to carry out functions of the said Rules.

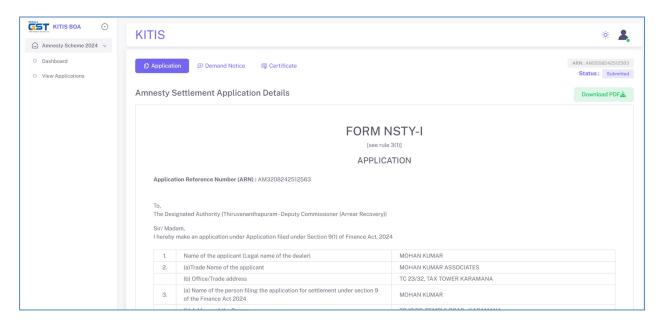
The Amnesty Portal facilitates the issue of Order of Refusal of settlement of arrears in Form NSTY-VII.

Steps in Issuing Order of Refusal by the Designated Authority:

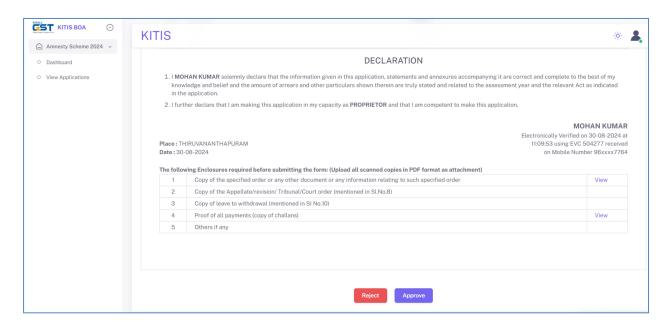
 The officer can view the applications filed by the dealer by clicking on the 'View Application' link in the home page of KITIS Back Office Application. Then the following page will appear.



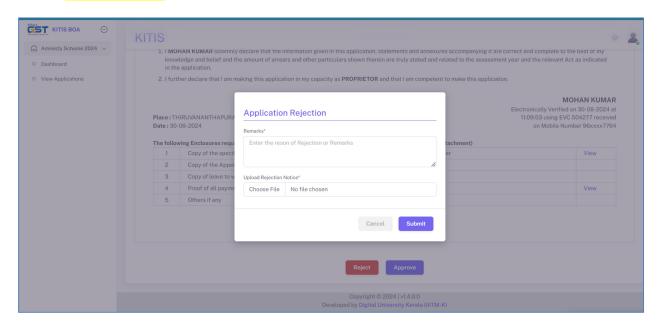
2. The officer can view an application filed by the dealer by clicking on the View button. Then the application filed by the dealer in Form NSTY - I page will appear.



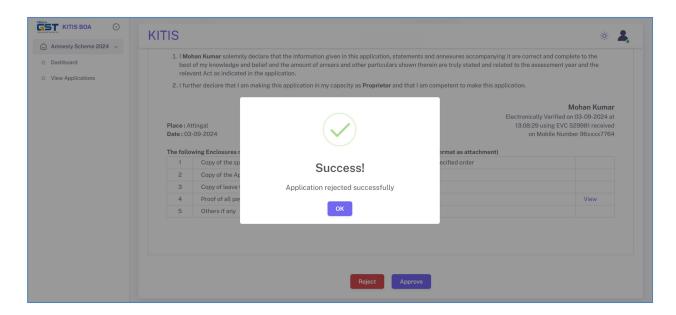
- 3. The designated authority shall verify the application filed by the applicant along with the documents attached to ascertain the legality of the application filed and the proof of payment of the amount determined as per subsection (1) of Section 10. If there is any defect or omission in the application, the designated authority shall intimate such defect or omission to the applicant in Form NSTY - VI. The intimation in Form NSTY - VI is to be prepared manually and served by either by registered post a copy of the same shall be communicated to the e-mail address of the applicant, if it is available.
- 4. Then the applicant shall file an application afresh rectifying such defect or omission within seven days of receipt of the intimation in Form NSTY-VI through the Amnesty Portal. Then the officer can verify the application and issue demand notice if required.
- 5. The applicant shall not file a fresh application if the applicant has already filed a fresh application under sub-rule (1).
- 6. If the applicant fails to file an application afresh as specified in sub rule (1), within seven days of receipt of the intimation in Form NSTY -VI, an order of refusal of settlement of arrears under section 15 shall be issued in Form NSTY-VII.
- 7. The Order of Refusal shall be prepared manually as a speaking order. The Amnesty Portal only facilitates the service of the Order of Refusal. In order to issue the order of refusal, the designated authority can click on the Reject button in Form NSTY -1.



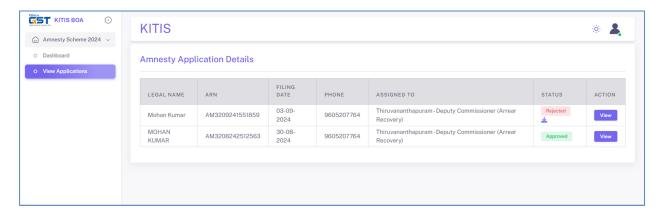
8. Then the following screen will appear. The designated authority can enter remarks and upload Order of Refusal.



9. Then click on the **Submit** button. Then the following screen will appear.



10. Click on the OK button. Then the screen will be redirected to the home page. The status of the application will be updated as Rejected.



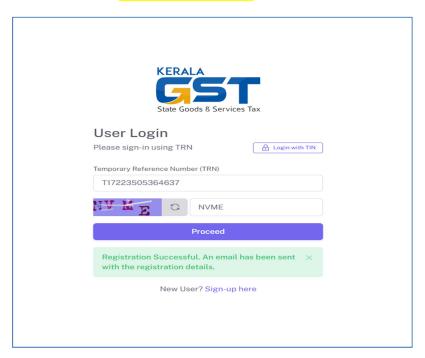
11. A system generated email will also be forwarded to the registered email id in the Amnesty Portal as shown below:



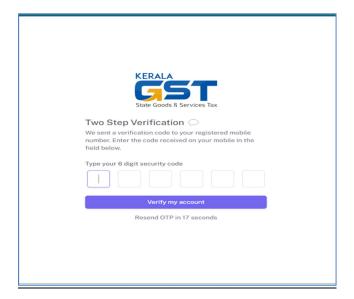
12. If a fresh application is filed by the applicant in response to an intimation issued, then the officer can reject the original application filed with remarks "application filed afresh vide ARNdated".

Steps in Viewing the Order of Refusal by the Applicant:

1. Enter the TRN and Captcha code in the Sign-in page and click on Proceed button.

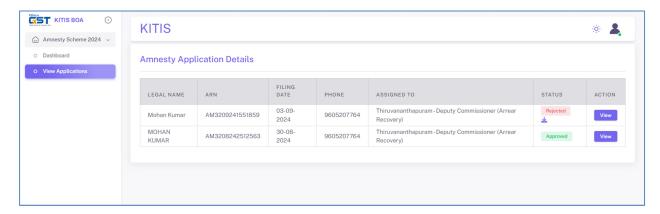


12 . Then an OTP will be forwarded to the registered mobile no. of the user and the following page will appear.

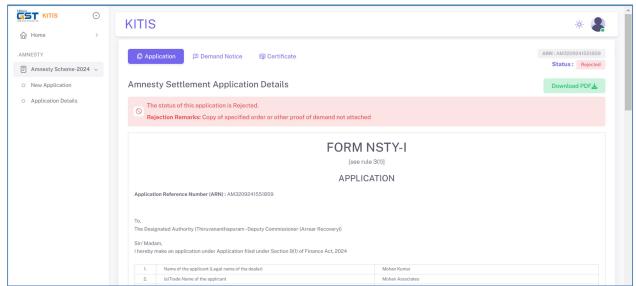


2. Enter OTP and click on Verify my account. Then the user will be able to log-in to the Amnesty Home Page.

3. Select Amnesty Scheme 2024 in the Home page and click on View Applications. Then the list of applications filed by the user will be displayed as shown below:



- 4. The status of the application will be shown as **Rejected**. The applicant can click on the download link to download the order of refusal as PDF.
- 5. The applicant can click on the View button to access the Amnesty Application folder. Then the following screen will appear showing the details of order of refusal against the application filed.



(Version 1.0 dated 31.08.2024 Prepared by IT Management Division, SGST Department)